



Effective from 1<sup>st</sup> July 2025

## Commonwealth Home Support Programme

We appreciate you considering Accent Home Care to support you to stay healthy and well. For over 50 years we have provided accommodation options for older adults in our retirement village and Residential Care facility, as part of Tabulam and Templer Homes for the Aged (TTHA). Accent Home Care is a division of TTHA and is an approved provider of Home Care Packages and Commonwealth Home Support Programme services. To find out more, call our friendly team on **(03) 8824 1000** between 9.00am to 5.00pm Monday to Friday or email us at: [enquiry@accenthomecare.org.au](mailto:enquiry@accenthomecare.org.au)

Service	Support	Rate
Personal Care	<ul style="list-style-type: none"><li>Assistance to shower and attend to personal hygiene</li><li>Grooming including shaving, combing hair</li><li>Getting dressed</li><li>Toileting and assistance with incontinence management</li></ul>	\$15
Social Support Group	<ul style="list-style-type: none"><li>Meet new people and create new connections</li><li>Attend a wide variety of social events with other like minded people</li><li>Receive transportation to Accent Home Care activities</li><li>Be supported by our team to safely access the social activities</li><li>Have your say in what activities you would like to attend</li></ul>	\$18
Domestic Assistance	<ul style="list-style-type: none"><li>Dusting</li><li>Vacuuming</li><li>Mopping floors</li><li>Cleaning the toilet, shower and bath</li><li>Washing your clothes and linen including bed sheets</li><li>Hanging your clothes and linen on the washing line</li><li>Folding and ironing your clothes, linen and putting away</li><li>Change your bed linen and making your bed</li><li>Collect your shopping and unpack items in your home</li><li>Checking food expiry dates</li><li>Empty household rubbish and recyclables into council's wheelie bins</li><li>Take out and bring in the council's rubbish and recyclable wheelie bins</li><li>General tidying up around your home</li></ul>	\$15
Nursing Services	<ul style="list-style-type: none"><li>Diabetes support</li><li>Stoma therapy</li><li>Continence management</li><li>Wound Care</li><li>Dementia support</li><li>Telehealth support</li><li>Medication management</li><li>Comprehensive Nursing assessments and referrals to other services</li></ul>	\$20

### What You Need to Know:

- Monthly statements are emailed to either the client or their representative.
- You must give us at least 24 hours notice when cancelling a service, otherwise you will be charged the corresponding rate above.
- Domestic assistance is provided to support you and not others living in your home and is not intended to be a commercial or professional cleaning service.
- If staff collect supplies for you, there is a \$1.65 per km charge for staff travel.
- You pay a flat rate for the service regardless of the session's duration.
- Accent Home Care is a not-for-profit community based organisation.
- Standard hours of support are from Monday to Friday 8am to 6pm.

### Call us today to discuss how we can help you:

**Phone:** (03) 8824 1000

**Email:** [enquiry@accenthomecare.org.au](mailto:enquiry@accenthomecare.org.au)

**Website:** [www.accenthomecare.org.au](http://www.accenthomecare.org.au)

**Address:** 31-41 Elizabeth Street Bayswater 3153