



Effective from 1st March 2025

Home Care Fees and Charges

We appreciate you considering Accent Home Care to support you to stay healthy and well. We have been supporting the community with Home Care Packages since 2007. For over 50 years we have provided accommodation options for older adults in our retirement village and Residential Care facility, as part of Tabulam and Templer Homes for the Aged. There are four levels of Home Care Packages as listed below. To find out more, call Monday to Friday or email us at: services@accenthomecare.org.au

Level 1	Level 2	Level 3	Level 4
Basic level of care	Low level of care	Intermediate care	High level of care
\$411.47 each fortnight paid by the Government	\$723.54 each fortnight paid by the Government	\$1,574.83 each fortnight paid by the Government	\$2,387.52 each fortnight paid by the Government
\$308.79 of funded services per fortnight (3.5 hours approx.)	\$542.98 of funded services per fortnight (6.2 hours approx.)	\$1,181.91 of funded services per fortnight (13.4 hours approx.)	\$1,792.05 of funded services per fortnight (20.3 hours approx.)

Package Management Fee

This fee is paid by the Australian Government and funds: establishing and managing your home care budget•coordinating and scheduling services and staff•preparing invoices and monthly statements•complying with regulatory and assurance activities.

Level 1	Level 2	Level 3	Level 4
\$20.64 per fortnight	\$36.22 per fortnight	\$78.76 per fortnight	\$119.33 per fortnight

Care Management Fee

This fee is paid by the Australian Government and funds a Care Advisor that: assesses your needs, goals and preferences
•provides and reviews your care agreement and care plan•ensures your care and services align with other supports•partners with you, your family or carers to ensure care and services are culturally safe•address risks to your safety, health and wellbeing.

Level 1	Level 2	Level 3	Level 4
\$82.04 per fortnight	\$144.34 per fortnight	\$314.16 per fortnight	\$476.14 per fortnight

All Packages Include

\$0 Entry or Setup Fee — No fee to commence a package

\$0 Exit Fee — No fee when its time to leave us

\$0 Package Upgrade Fee — We help you with upgrades


\$0 Processing Fee — To use another care service

\$0 Basic Daily Fee — No additional contribution costs

\$0 Transaction Fee for approved reimbursements

Low Flat Fee for Package Management & Care Advisory



Service (rates per Hour)	Monday to Friday Standard hours	Saturday / Non-standard hours	Sunday	Public Holiday
Personal Care	\$88	\$125	\$150	\$172
In-home Respite	\$88	\$125	\$150	\$172
Cleaning and Household Tasks	\$88	\$125	\$150	\$172
Shopping (with or without a carer)	\$88	\$125	\$150	\$172
Light Gardening	\$98	N/A	N/A	N/A
Registered Nurse	\$145	\$192	\$225	\$252
	\$115 30 minute rate	N/A	N/A	N/A
Allied Health Professionals Occupational Therapy Physiotherapy Podiatry	(Average Price Guide) \$180 \$150			

What You Need to Know

- If you are receiving an Accent Home Care service, you are eligible for priority entry to our retirement village, or residential aged care facility for respite and permanent care.
- If Commonwealth Home Support Programme funding is not available, \$145 per Social Support Group session applies.
- A minimum of 24 hours notice applies for cancellations of services, otherwise the service will be charged in full.
- Home modifications and minor maintenance can be included, if based on customer goals and assessed needs.
- Services are a minimum of 2 hours, unless advised otherwise, with 30 minutes increments of the hourly rate.
- The Package Management & Care Advisory fees are applied to all Home Care Subsidies and Supplements.
- Nursing visits exceeding 1 hour, are charged at 30 minute increments, at 50% of the standard hourly rate.
- If you require transportation or staff to collect supplies for you, there is a \$1.65 per km travel charge.
- All level 3 & 4 consumers receive a comprehensive health assessment by a Registered Nurse.
- Self-funded retirees and part pensioners may need to pay an Income Tested Fee.
- Monthly statements are emailed to either the Consumer or their representative.
- Nursing hourly rates include clinical consultation, report writing and follow up.
- Accent Home Care is a division of Tabulam and Templer Homes for the Aged.
- Accent Home Care is a not-for-profit community based organisation.
- Standard hours can be considered as Monday to Friday 8am to 6pm.



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Call us today to discuss how we can help you

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